

# COVID-19 Announcement\*



**POSEIDON**  
HOTEL & APARTMENTS  
KOKKARI SAMOS GREECE

## Important Information Regarding Your Travel – Passenger Locator Form (PLF)

Thank you for choosing POSEIDON for your vacation. As a small family business, we value your support. Yet for another summer and despite the difficulties that have arisen, our hotel will continue to welcome you.

After reviewing all aspects of this difficult situation, the management of POSIEDON is pleased to announce the decision to restart the operations on the 1st of May 2021.

Our guests' and staffs' health & safety is our priority. In order to ensure this we have adapter to the new requirements. We will strictly follow all the guidelines from the Greek Ministry of Tourism as well as any suggestions from the Tour Operators.

## Travel Operator – SUNWEB GROUP- Health & safety measures

### Coronavirus COVID-19

**HOW TO PREVENT**

- WASH**  
your hands well and often to avoid contamination
- COVER**  
your mouth and nose with a tissue or sleeve when coughing or sneezing and discard tissue
- AVOID**  
touching eyes, nose, or mouth with unwashed hands
- CLEAN**  
and disinfect frequently touched objects and surfaces
- STOP**  
shaking hands or hugging when saying hello or greeting other people.
- DISTANCE**  
yourself at least 2 meters (6 feet) away from other people, especially those who might be unwell.

**SYMPTOMS**

- FEVER**  
(High Temperature)
- COUGH**
- SHORTNESS OF BREATH**
- BREATHING DIFFICULTIES**

### Hygiene measures in the accommodation:

- Public areas are disinfected several times a day
- Rooms are daily cleaned with disinfectants and linen every 3 days.
- Disinfectants are available for the guests in the public areas
- Minimum distancing is maintained in all public areas, restaurants and bars.
- The hotel staff wears masks in the entire hotel
- The hotel carries out regular training seminars on hygiene procedures for the hotel staff

## 10 High-Touch, Deep Clean Areas in the Guest Room



- 1 SWITCHES & ELECTRONIC CONTROLS**  
Lights, lamps, switches and electronic controls.
- 2 HANDLES & KNOBS**  
Doors, closets, drawers, furniture knobs and drapery pull handles.
- 3 MAJOR BATHROOM SURFACES**  
Toilet handles and seats, splash walls, shower/tub controls and sink faucets.
- 4 CLIMATE CONTROL PANELS**
- 5 TELEPHONES, REMOTE CONTROLS AND CLOCKS**  
Handsets, dial pads and function buttons.
- 6 BED & BEDDING**  
All bed linens including duvet covers, pillowcases and sheets.
- 7 BATH AMENITIES**  
Bulk dispensers, individual amenities, tissue boxes, soap dishes, amenity trays and hair dryer.
- 8 HARD SURFACES**  
Tables, desks and nightstands.
- 9 CLOSET GOODS**  
Iron, safe handle and keypad.
- 10 IN-ROOM FOOD & BEVERAGE**  
Cutlery, glassware, ice buckets, mini bars, kettle and coffeemaker.



### Check in / Check out

- Check out at 11.00 and check in from 15.00
- The check in and check out procedures will take place in the outside terrace.
- Cash payments are still possible

### Food & Beverage outlets:

- Reservation of the restaurants is necessary (online, after arrival)
- Opening hours of the restaurants are temporarily extended
- Breakfast has been modified to served buffet plates. Between 8:00-9:30
- Lunch and Dinner operate on à la carte setup.

### Affected facilities & services:

As per the Greek Government outline the following facilities and services are affected:

- there are no tea / coffee facilities in the rooms
- there are no bathrobes and slippers in the rooms
- room fridges and mini bars are empty
- all extra linen (pillows, blankets etc.) only on request upon arrival

**General:**

- As of 3rd of November 2020 it is mandatory to wear a mask in all outside and inside areas all over Greece
- As of 3rd of November there is a curfew between 00.00 – 05.00 all over Greece
- 24h doctor on call in the hotel
- Any symptoms should be reported to the front desk staff immediately

**Changing your travel plans:**

The coronavirus situation is changing quickly on a daily basis and changes in travel arrangements or holiday plans might be necessary.

For all guests that booked directly with us, we offer a chance to amend the booking dates for summer 2021 without any extra charge.

Finally, we would like to take this opportunity to thank you for your trust and we hope to be able to welcome you back soon!

**In case guest feels unwell, the hotel manager should be informed immediately.**

Useful phone numbers

Pharmacy, 22730 92439

Municipal Doctor +30 22730 92203 ,

National Public Health Organization EODY 1135, 2105212000

*Last updated 25.12.2020*

\*all mentioned measures are subject to change as per any developments or new legislation